



MULLER is the first globally acting industry and technology leader in tool making and automation technology for thin-wall plastic packaging. We are currently looking for highly trained people to join our dynamic team.

We are searching for our site in Fort Collins, CO, USA:

Remote Field Service Engineer

We are looking for a qualified candidate in the Toronto area to join our amazing team at Muller Technology as a Remote Field Service Engineer. This position will be responsible for the supervision and installation of automated robotic systems, retrofits, and customer relations. The ideal candidate will coordinate installation activities including training and scheduling with VP of Customer Support. Will also be responsible for routinely visiting customer sites to improve customer relations, monitor company's system operation, and gather information.

Responsibilities:

- Install all systems that are delivered to customer site. This may be done individually or as a member of a team.
- Perform warranty and non-warranty work as assigned.
- Training of customer's plant personnel.
- Visit customer base on a regular routine to improve customer relations.
- Report daily field activities performed at customer site.
- Completion of all paperwork including, but not limited to, travel expenses, service work orders and trip reports
- Other duties as assigned in support of the Service Department
- Assist the Service Department with remote support task as needed when not on assignment.

Requirements:

- Excellent training and communication skills
- Ability to interpret Electrical and Mechanical Schematics
- Excellent troubleshooting skills with electrical and mechanical systems
- Experience working with HMIs and PLCs at a user level is beneficial.
- Excellent computer skills
- Excellent time management

- Good quality awareness
- Good driving record
- Ability to travel throughout North America and Mexico

Experience:

- 2-4 years previous experience in a Service environment preferred

Working Conditions:

- Will spend 70-80% traveling and working at customer sites
- Will work 20 - 30% of time remote support of Service Department
- Please consider if this type of work will fit with your lifestyle.

What can we offer you?

- Competitive compensation
- Generous time off to balance work/life
- Comprehensive benefits package
- Potential to travel to Switzerland
- Continuing education opportunities
- Location in Fort Collins, CO offers an abundance of activities and entertainment
- A team culture willing to improve processes, work toward a common goal and support one another

Are you interested?

If so, do not hesitate to send your application to: hr@muller-technology.com.

We are looking forward to meeting you. For more information and further job offers, please refer to our website: www.muller-technology.com

Muller Technology CO, Inc., 3939 Automation Way, Fort Collins, CO 80525, USA
T: (970) 212-2111

An Equal Opportunity Employer

MULLER does not discriminate on the basis of race, color, religion, national origin, sex, age, disability, genetic information or any other status protected by law or regulation. It is our intention that all qualified applicants are given equal opportunity and that selection decisions be based on job-related factors.